

# OBASE CRM SUITE

## Insights-Driven Customer Engagements for Omnichannel Retail



### Boost your customer value with insights-driven engagements

Retailers need loyal customers to grow their businesses more than ever now!

How can you grow your business in a more profitable way and in the meantime create more engaged customer experiences to build trust?

Obase CRM Suite empowers Retailers to boost their customer value with insights-driven engagements.



### Why Obase CRM Suite?

Obase CRM Suite creates a true 360-degree view of your customer and actionable insights which allows you to increase your customer value.



360°  
Customer View



Omnichannel  
Orchestration



Deep Analytics  
& Reporting



AI and ML  
Algorithms



Predictive  
Segmentation



Personalized  
Communication



Real-Time Value  
Management



Ready-to-Use  
KPIs

Orchestrated experiences on each channel with AI-powered CRM Suite solutions.

**Key Facts**

**20M+**

Loyalty Members

**40K+**

Stores & Channels

**4M+**

App Downloads

**Meet Obase CRM Suite Solutions**

Omnichannel Campaign & Loyalty Management

**Promni**

Increase Customer Loyalty by reshaping the customer experience journey with Obase Promni.

Customer Data Platform

**Obase CDP**

Create a constant, unified customer database to target the most valued customers with more personalized offers.

Deep Analytics & Reporting

**Detailer CRM**

Better business decisions with ready-to-use & actionable retail metrics and AI-driven analytics.

